



20% COST SAVINGS THANKS TO INNOVATIVE SYSTEMS INTEGRATION

HOLIDAY INN AIRPORT HOTEL MAURITIUS

Opened in December 2013 at the international airport of Mauritius, the Holiday Inn hotel is designed with 140 rooms, a swimming pool, a restaurant and a conference and events space of 435m², which is equipped with sophisticated audio-visual facilities.

Situated between the highway and the beaches, this luxurious hotel is a popular destination for both conference organizers and private guests, whose stay is accommodated by a team of 110 top hospitality professionals.

CHALLENGES

The hotel needed secured WIFI coverage in the guest and administration areas, and impeccable VLAN management.

Holiday Inn wanted a fully integrated and scalable system with technology redundancy to be built under a very tight deadline.

Networks, telecom equipment, physical security, energy, automation, IT and multimedia had to be delivered as an integrated single solution, which is a unique requirement for the African continent.

PRODUCTS AND SERVICES

Alcatel-Lucent OmniPCX[®] Enterprise Communication Server

Alcatel-Lucent OmniSwitch[®] 6400 Stackable Gigabit LAN Switch

WHY ALCATEL-LUCENT ENTERPRISE

The Alcatel-Lucent Enterprise solutions were selected by the long standing business partner, EDS, whose solid relationship began in 1999 and evolved through collaboration on many hospitality projects in the region.

As a trusted brand, Alcatel-Lucent Enterprise could adapt their solutions to the specific local needs and answer the project requirements for an extra low voltage network implementation. The Holiday Inn would receive a technically optimal product, which was also the most cost-effective.

Location: MAURITIUS

Vertical: Hospitality

Number of users: 190
(690 during events)

Deal implementation:
January 2014

Business Partner:
EDS

BENEFITS



TECHNICAL

Holiday Inn's services are now IP connected and fully scalable for the future.

The VoIP server and hospitality interface are based on the OmniPCX[®] Enterprise Communication Server, which secures business continuity.

The IP Core is built on Alcatel-Lucent Enterprise data network technology and offers multiple levels of redundancy.



FINANCIAL

Thanks to the integration of the new system, the global costs of the hotel are reduced by 15-20%.



USER EXPERIENCE

The hotel employees are able to provide services via a highly efficient and intuitive management system. The guests enjoy world-class customer interaction and multi-device connectivity.



“Holiday Inn Airport Hotel, Mauritius is proud to now provide the most sophisticated conferencing facilities, an energy efficient building and reassured guests with online security solutions... The seamless integration of all those services under one entity makes it easy to manage and also ensures perfect integration of all systems.”

Patrice Binet-Décamps, Project Development Executive, Omnicare Limited.